

The Professionalism of Insurance and Takaful Agents (PITA) Programme 2023

Exam Registration via MII

01

Types of Registration

- **Individual Registration**
- Bulk Registration by Company

02

Examination Mode

- Virtual
- Computer Based Exam (KL and Outstation)

03

Registration TAT

- Immediate approval for both Individual & Bulk Registration

04

Exam Results

- Immediately available upon completion of exam

05

OmniChannel Support

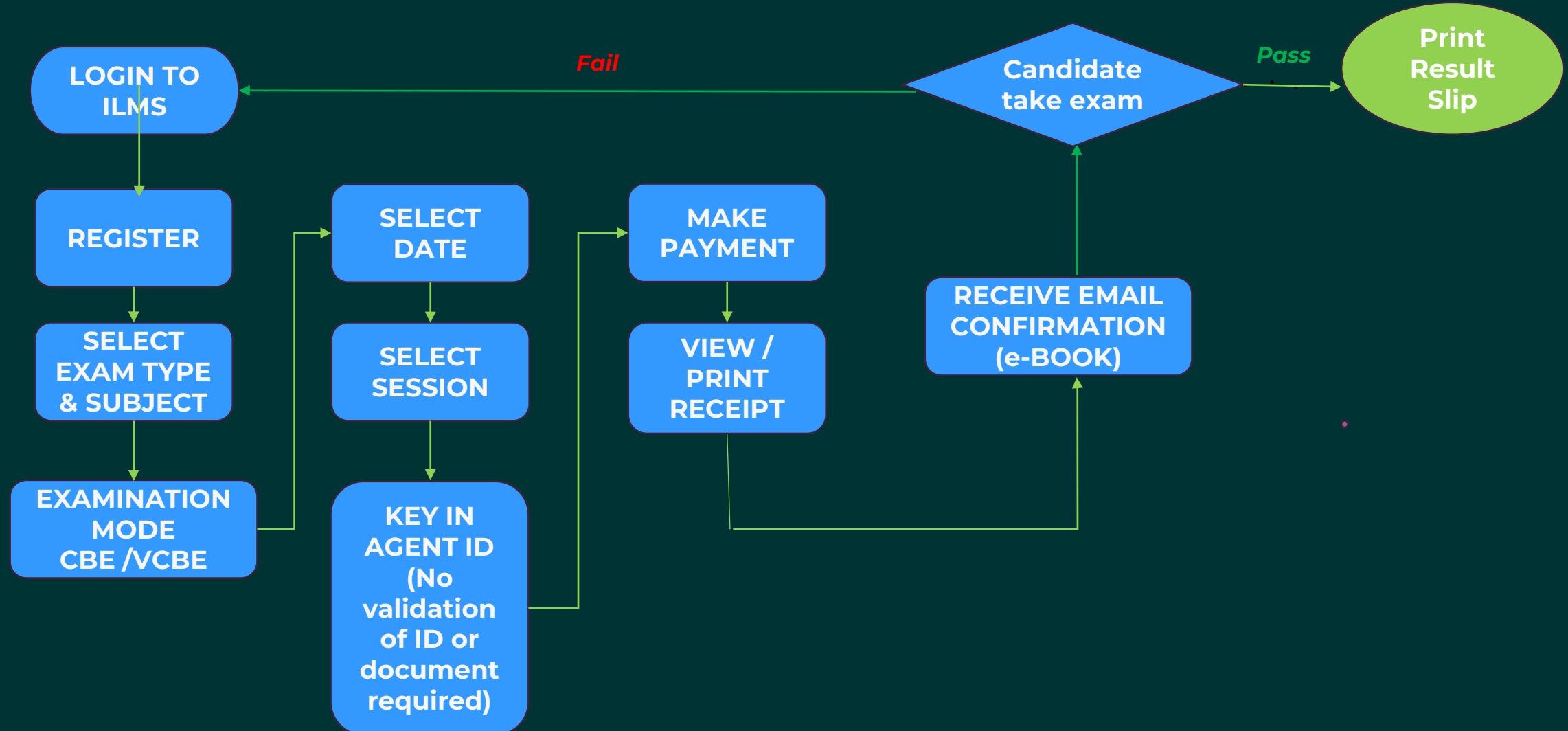
- agentexam@mii.org.my
- Call Centre 02-27128882
- Virtual Office and Live Chat

06

On-Demand Capacity

Current Capacity:
9010 pax per month
(scalable on-demand)

Individual Registration for PITA via ILMS



Frequency of Virtual and Computer Based Examinations


Mode of Exam	Frequency (3 sessions per day)	Current Capacity per month (scalable on demand)
Virtual Examinations	Monday to Fridays (4 sessions per day)	5600 pax per month
Computer Based Examination (KL & Outstation – 10 Centers)	Frequency (2-3 sessions per day)	Current Capacity per month (scalable on demand)
Kuala Lumpur	Monday – Friday (2 sessions) Saturday (3 sessions)	2600 pax per month
Johor Bahru & Penang	4 times month	480 pax per month
Ipoh	Twice a month	120 pax per month
Melaka, Kuantan, Kota Bahru, Kota Kinabalu, Kuching, Sibul, Miri	Once every 2 months	420 pax every 2 months
Total Current CBE Capacity		3410 pax per month
Total Virtual and CBE Capacity		9010 pax per month

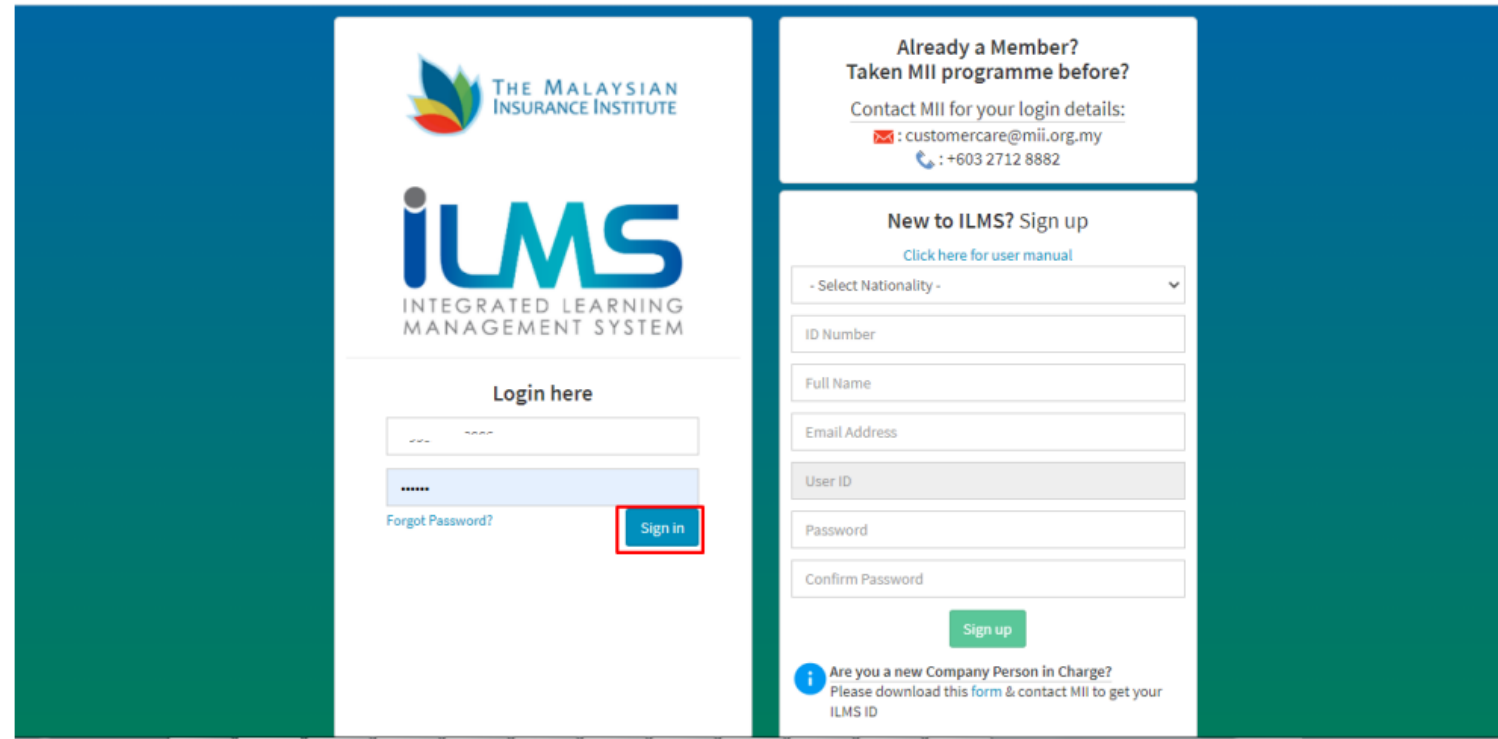
CANDIDATE LOGIN VIA ILMS

User Login - <https://www.mii4u.org/ilms/user/login>

USER LOGIN

To access the system, user needs to log into iLMS system, <https://www.mii4u.org> using their user ID and password as shown below.

1. Key in User ID, password and click  button.
**** User ID = MyKad Number (without dash) / Passport Number**



The screenshot shows the iLMS login interface. On the left, there is a logo for 'THE MALAYSIAN INSURANCE INSTITUTE' and 'iLMS INTEGRATED LEARNING MANAGEMENT SYSTEM'. Below the logo is a 'Login here' section with a text input field for the User ID, a password input field with a 'Forgot Password?' link, and a blue 'Sign in' button highlighted with a red box. On the right, there are two sections: 'Already a Member? Taken MII programme before?' with contact information for MII (email: customercare@mii.org.my, phone: +603 2712 8882), and 'New to iLMS? Sign up' with a 'Click here for user manual' link, a nationality dropdown menu, and input fields for ID Number, Full Name, Email Address, User ID, Password, and Confirm Password. A green 'Sign up' button is at the bottom of the sign-up section. At the very bottom, there is an information icon and a note: 'Are you a new Company Person in Charge? Please download this form & contact MII to get your iLMS ID'.

Candidate Register for Exam

Exam Unit Report

EXAM INFORMATION

Exam Name:

Choose Exam Type: Computer Based Exam
Exam Fee (RM): 180.00
The price shown is inclusive of e-Learning

Choose Your Language: Malay English Mandarin

Choose Center:

Choose Venue:

Venue Address:

Candidate Location by State (Virtual Only):

Year:

Month:

Registration Type:

Company (related):

PREREQUISITE

CERTIFICATE

- SIM UPDATED
 SIM CERTIFICATE COLOUR

ADD CERTIFICATE

Certificate Name	Attachment
<input type="text"/>	<input type="button" value="Choose File"/> No file chosen
<input type="text"/>	<input type="button" value="Choose File"/> No file chosen
<input type="text"/>	<input type="button" value="Choose File"/> No file chosen

****It is mandatory to attach colour copy of the certificate that is required for exams.**

Note: Special character in file name such as ["/\%&."] are not allowed.

IMPORTANT NOTICE AND APPLICANT'S DECLARATION (Compulsory)

- Please note that if it is found that a candidate submitted a forged certificate, the candidate will **permanently be banned** from taking the MBI Agent's examination and the examination fee **will not be refunded**. For disciplinary action for examination misconduct, please refer to the [Procedure for Discipline in Examinations](#).
- All e-products/materials included as part of the bundling package are non-exchangeable and non-refundable. These conditions are further described as follows:
 - Non-refundable.
 - Non-exchangeable (with other MBI products or other versions of the same product).
 - Required for a change in language of the e-products/materials that you have purchased, is not permitted.
 - Other T&C related to e-products/materials applies.
- Any cancellation, withdrawal or postponement of examination is not allowed and no refund fee is available.
- In regards to Personal Data Protection Act 2010 ("the Act"), please note that your personal data is used, stored, disclosed and processed by MBI for the purpose of exam registration, processing result and/or in connection to other MBI products or services. Your personal information may also be disclosed or transferred to third parties (e to the industry related associations, industry related companies, government agencies and any of their respective agents. For any inquiries, reports or complaints, kindly contact MBI via post, email (ccs@mbi.com.my) or call.

5. Applicant's Declaration

I hereby declare that information provided is accurate and legitimate. I agree to give MBI the consent to use, store, disclose and process my personal data for the purpose mentioned above and agree to comply with and be subject to the jurisdiction of all rules and regulation of MBI concerning the examination.

MBI has the right to cancel my application and nullify my exam result if there are any inaccurate information. In such case I am not permitted to claim for refund.

Date and Session

Tick to select the session

Date	9:30 AM - 11:30 AM	10:30 AM - 12:30 PM	2:00 PM - 4:00 PM	3:00 PM - 5:00 PM
01/09/2023	Seat Available: 70	Seat Available: 62	Seat Available: 67	Seat Available: 70
05/09/2023	Seat Available: 69	Seat Available: 66	Seat Available: 67	Seat Available: 70
06/09/2023	Seat Available: 69	Seat Available: 70	Seat Available: 69	Seat Available: 70
07/09/2023	Seat Available: 66	Seat Available: 69	Seat Available: 69	Seat Available: 70
08/09/2023	Seat Available: 66	Seat Available: 67	Seat Available: 66	Seat Available: 70
11/09/2023	Seat Available: 70	Seat Available: 70	Seat Available: 66	Seat Available: 70
12/09/2023	Seat Available: 69	Seat Available: 66	Seat Available: 70	Seat Available: 70
13/09/2023	Seat Available: 70	Seat Available: 70	Seat Available: 70	Seat Available: 70
14/09/2023	Seat Available: 66	Seat Available: 70	Seat Available: 69	Seat Available: 69
15/09/2023	Seat Available: 70	Seat Available: 70	Seat Available: 69	Seat Available: 70
18/09/2023	Seat Available: 69	Seat Available: 69	Seat Available: 69	Seat Available: 69
19/09/2023	Seat Available: 70	Seat Available: 70	Seat Available: 70	Seat Available: 70
20/09/2023	Seat Available: 70	Seat Available: 70	Seat Available: 70	Seat Available: 70
21/09/2023	Seat Available: 70	Seat Available: 70	Seat Available: 70	Seat Available: 70
22/09/2023	Seat Available: 69	Seat Available: 69	Seat Available: 67	Seat Available: 70

Exam Confirmation Slip



COMPUTER-BASED EXAMINATION
CONFIRMATION SLIP

NAME : GDH PEI CHEE LEVEL :
 ADDRESS : NO 21 JALAN BADIK 13 LANGUAGE : MANDARIN
 TAMAN PUTRI WANGSA C.E.N : VPC/EC1408230068
 ULU TRAM EXAM SESSION :
 81800 NRJC : 840613016278
 JOHOR CENTRE : VIRTUAL COMPUTER BASED EXAM
 COMPANY : INDIVIDUAL ZOOM LINK : On the day of the examination, you will be required to login to ZOOM using your mobile phone, please login via the ZOOM link below 1 hour before your examination time:

<https://zoom.us/join/zoom/register?fbclid=IwAR5S8CvYKReCkqzNAVly1ea>

Link for e-Book

EXAM / SUBJECT	EXAM DATE	TIME
VIRTUAL PCIL - PRE CONTRACT FOR LIFE INSURANCE AGENTS AND INVESTMENT-LINKED LIFE INSURANCE EXAMINATION	14/08/2023	2:00 PM - 4:00 PM

IMPORTANT NOTE:

- I. You are required to produce your original Identity card (NRIC) during the verification session, Failure to do so you will NOT be allowed to sit for the examination.
- II. You will receive an email between 24 – 48 hours before the commencement of the examination containing detailed guidelines and requirements for the Virtual Exam. Please take time to read and familiarize yourself with this information to avoid unnecessary delays in preparing.
- III. You may refer to the zoom link above.
- IV. Your examination time is : **2:00 PM to 4:00 PM**, You must enter the Zoom Meeting not later than **1:30 PM**, You will be considered as "absent" if you failed to be in the "virtual examination room" by latest 30 minutes before the Examination time, The Institute reserves the right to disallow candidates from taking the examination if the candidates arrive AFTER the commencement of the examination.
- V. Below are the **COMPULSORY STEPS** that **MUST** be complied to prepare for your examination, Failure to comply, you will not be allowed to be sit for the examination, However you may re-register for the exam with new payment.

a) Technical requirement as below:

i) Microsoft Windows Operating System	
Software	Minimum Specification
Operating Systems	Windows 10 Professional edition Windows 10 Home Edition Note: 10 S mode is not supported
Browsers	Chrome Version 80.0 Firefox Version 69.0
Pop-up Blocker	Pop-up Blocker should be disabled to launch Test
Antivirus	Any Registered Antivirus Product (No Freeware tools)
ii) Mac Operating System	
MAC OS	BROWSER
MAC Book Pro, Mini, Air Operating System Version - 10.15.8 Catalina	Google Chrome 75.0.3770.142 + Safari 12.1.2 + Firefox 69.0 +

b) Candidate **MUST** download **SECURE BROWSER** at least 1 (one) day before the examination day:

- i) **Secure Browser for Window Operating System**
 - a) **Secure Browser**
<https://ems.securebrowser.com/my/TAU/ExamHome/Ino/FS-WIN-SecureBrowser.zip>
 - b) **Video Tutorial to download Secure Browser**
<https://ems.securebrowser.com/my/TAU/ExamHome/Ino/Secure%20Browser%20Installation%20for%20WindowsOS.mp4>
- ii) **Secure Browser for MAC Operating System**
 - a) **Secure Browser**
<https://ems.securebrowser.com/my/TAU/ExamHome/Ino/FS-MAC-SecureBrowser.zip>
 - b) **Video Tutorial to download Secure Browser**
<https://ems.securebrowser.com/my/TAU/ExamHome/Ino/Secure%20Browser%20Installation%20for%20MacOS.mp4>

Links for

- Exam Rules & Regulations
- Penalty for Misconduct

c) Register to ZOOM meeting via your handphone 1 1/2 hour before the commencement of the examination,

d) Please read the Important Documents on Virtual Computer-Based Examination (VCBE) at https://www.midi.gov.my/manualExam_Rules_Regulation.pdf



Candidate Result Slip

5. Click  icon to view the result slip. Click  button to print the result slip.


Students Exemption & Credit Transfer Exams Short Course Event

Student & Membership > Students > Exam Result

ILMS Portal

Welcome, I

My Exam Result



EXAMINATION RESULT NOTIFICATION

NAME	[REDACTED]	LEVEL	[REDACTED]
ADDRESS	THE MALAYSIAN INSURANCE INSTITUTE NO 5, JALAN SRI SEMANTAN SATU DAMANSARA HEIGHTS 50490 WILAYAH PERSEKUTUAN WILAYAH PERSEKUTUAN	LANGUAGE	ENGLISH
COMPANY	[REDACTED]	C.E.N	VPACVZC3006210003
		EXAM SESSION	[REDACTED]
		NRIC / PASSPORT NO.	[REDACTED]
		CENTRE	VIRTUAL COMPUTER BASED EXAM

COMPUTER-BASED EXAMINATION

EXAM / SUBJECT	EXAM DATE	GRADE
[REDACTED]	30 JUNE 2021	Z

MII RESERVES THE RIGHT TO WITHDRAW, WITHHOLD OR INVALIDATE RESULTS OR CERTIFICATES AT ANY TIME PERTAINING TO ANY ALLEGED BREACH OF EXAMINATIONS AND PROCEDURES.

KEY RESULT TO GRADE

Z	FAILED BY A CONSIDERATION MARGIN, MORE THAN 10% BELOW THE PASS STANDARD
Y	FAILED BY A NARROW MARGIN, WITHIN 10% OF THE PASS STANDARD
C	PASSED
B	PASSED WITH CREDIT
A	PASSED WITH DISTINCTION


IMPORTANT NOTES:

INSTRUCTIONS ON CERTIFICATE COLLECTION FOR CANDIDATE PASSED THE EXAMINATION

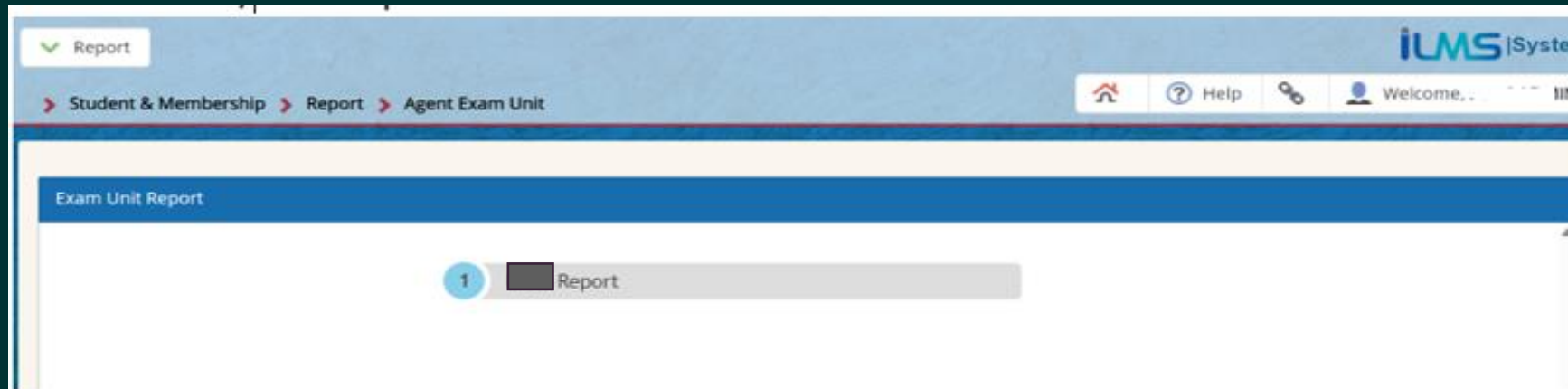
Please write in to the below address or email by stating your name, IC number and candidate Examination Number (CEN) for further advice. An administrative and courier fee will be charged for sending certificate.
Please refer to MII portal www.insurance.com.my on details of collection certificate.

Customer Service Department, The Malaysian Insurance Institute (MII) Level 6, Bangunan AICB, No. 10 Jalan Dato' Onn, 50480 Kuala Lumpur, Malaysia. Email: customercare@mii.org.my

This is a computer-generated document and it does not require a signature



MFPC Candidate Listing Report



6. Select Exam / Center / Year / Month / Exam Date / Exam Type / Exam Category and click Generate.

The screenshot shows the 'Exam Unit Report' page with a yellow note box containing instructions:

- Note :
- 1. Go to menu if Administration > Company to edit company code if company abbreviation is blank.
- 2. To edit Customer Qualification & Race click menu Administration > Customer > Individual

Below the note is a form with the following fields:

- Exam : [Dropdown menu]
- Center : [Dropdown menu with 'ALL' selected]
- Year : [Text input with '2023' and 'Eg: 2015' example]
- Month : [Dropdown menu with 'ALL' selected]
- Exam Date : *Start Date [Text input with '07/08/2023'] *End Date [Text input]
- Exam Type : Computer Based Paper and Pencil
- Exam Category : All Schedule Adhoc / Company

A 'Generate' button is located at the bottom of the form.

MFPC Candidate Listing Report

9. The file can view in text as per below.

The screenshot displays a web application interface for 'iLMS System'. A 'Report' menu is visible, and a 'Downloads' section shows a file named 'CBE-PCE-070823-PIAM.txt'. A text editor window is open, showing the following table:

ICNO	NAME	DOB	GENDER	RACE	LANGUAGE	QUALIFICATIONS	COMPANY	CENTER	EXAM DATE	CEN		
Exam	6				19950725	F	I	E	SPM	OTS	VE	
Center	2				9841219	F	I	E	SPM	OTS	VE	20230807
Year	5				M	C	E	SPM	OTS	VE	20230807	
Month	3				9981021	M	C	E	SPM	OTS	VE	20230807
Exam Date	6				SUHAIMI	19980424	F	M	E	SPM	OTS	VE
Exam Type	2				F	C	M	SPM	OTS	VE	20230807	
Exam Category	8				0041110	F	C	M	SPM	OTS	VE	20230807
	6				F	C	E	SPM	OTS	VE	20230807	
	4				9940708	F	S	E	SPM	OTS	VE	20230807
	4				F	C	E	SPM	OTS	VE	20230807	

Frequently Asked Questions

Frequently Asked Questions

1. How can candidates register for PITA?
Individual Registration for PITA Exam is done directly via MII ILMS Login Portal.
<https://www.mii4u.org/ilms/user/login>
2. How long does the approval process take?
Application is approved immediately once the application is submitted. Candidate will receive the Examination Confirmation Slip via email.
3. Are there any documents required to be submitted?
No documents required. Candidates are only required to input a valid Agent's License number.
4. What are the examination modes available?
Exam can be taken either virtually or physically at the designated Computer Based Centres.
5. How do you make payment for the exam fees?
Payment is made directly to MII via the ILMS registration process.

Frequently Asked Questions

6. How much is the PITA exam fee?
RFP M2 Conventional or Shariah RFP Module 2 – RM200
RFP Module 2 and SRFP Module 2 (Dual qualification) - RM280

7. How much is the resit fee?
RFP Module 2 (PITA M2) - RM100
Shariah RFP Module 2 (PITA SM2) – RM100
RFP and Shariah RFP Module 2 (PITA DM2) – RM140

8. Is the examination fee inclusive of textbook?
Yes, the e-Book is included in the exam fee and is accessible from the Examination Confirmation Slip emailed to the candidate once application is successful.

9. When will the candidate get their results?
The results slip will be available immediately after the examination is completed.

10. What are the repercussions for a misconduct?
The penalty for misconduct will follow that of the Agent's Examination.
 - Impersonation – Both parties will be barred for life and not be allowed to take MII Agent's Examinations.
 - Cheating – Candidate will be barred for 5 years and the respective Associations/ Company will be notified.

Frequently Asked Questions

11. Where can the candidate find information on PITA Exam?

The PITA brochure is available on both MFPC and MII websites.

- Programme Inquiry – email education@mfpc.org.my or call 03-62035899
- Exam Inquiry – email agentexam@mfpc.org.my or call 03-27128882

